British Waterways

Head Office:

Willow Grange, Church Road, Watford, WD17 4QA
Tel: 01923 226422 Fax: 01923 226081

Robin Evans: chief executive; James Froomberg: commercial director; Nigel Johnson: legal director; Vince Moran: personnel director; Simon Salem: marketing & communications director; Stewart Sim: technical director; Mark Smith: finance director.

Customer Services Centre:

Willow Grange, Church Road, Watford, WD 17 4QA
Tel: 01923 201120 Fax: 01923 201304
Email: enquiries.hq@britishwaterways.co.uk

Scotland:

Director: Jim Stirling
Main Office
Canal House, Applecross Street, Glasgow, G4 9SP
Tel: 0141 332 6936 Fax: 0141 331 1688

Highland Canals Manager: Pam Swanson
Canal Office, Seaport Marina, Muirtown Wharf, Inverness, IV3 5LS
Tel: 01463 233140 Fax: 01463 710942

Crinan Canal
Canal Manager: Daniel Kennedy
Canal Office, Pier Square, Ardrishaig, Argyll PA30 8DZ
Tel: 01546 603210 Fax: 01546 603941

Lowlands
Forth & Clyde, Union Canal.
Lowland Canals Manager: Richard Millar
Rosebank House, Mainstreet, Camelon, Falkirk FK1 4DS
Tel: 01324 671217 Fax: 01324 671225

London:

Director: Mark Bensted
Main Office
The Toll House, Delamere Terrace, Little Venice, London, W2 6ND
Tel: 020 7286 6101 Fax: 020 7286 7306

Westbourne Grove
Technical Manager: Bernard Higgins
5th Floor, Westbourne House, 14-16 Westbourne Grove, London, W2 5RH
Tel: 020 7243 5360 Fax: 020 7243 5361

London Canals
Grand Union Canal south of Bridge 175 (Rickmansworth) including Hertford Union, Limehouse Cut, Slough and Paddington arms, Lee Navigation, Regent's Canal, Stort Navigation.

Operations Manager: Jon Guest
Norwood Top Lock, Poplar Avenue, Norwood, Southall, Middlesex, London, UB2 4PN
Tel: 020 8571 8902 Fax: 020 8574 1220

Enfield
Enfield Lock, South Ordnance Road, Enfield, Middlesex EN3 6JG
Tel: 01992 788375 Fax: 01992 788226

London Docklands
Docklands.
Docklands Manager: Dennis Fink
Marine Office, West India Dock Pierhead, 420 Manchester Road, London, E14 9ST
Tel: 020 7515 1046 Fax: Fax: 020 7538 5537

Northern Waterways:

Managing Director: Derek Cochrane
MD's Office
Middle Warehouse, Castle Quay, Manchester, M15 4NJ
Tel: 0161 838 5580 Fax: 0161 838 5590

Wigan
Pottery Road, Wigan WN3 5AA
Tel: 01942 825186 Fax: 01942 821434

Leeds
Fearns Wharf, Neptune Street, Leeds LS9 8PB
Tel: 0113 281 6800 Fax: 0113 281 6886

Wales & Border Counties Waterways:
Caldon Canal including Leek Branch, Llangollen Canal, Macclesfield Canal (from Church Lane bridge 2), Monmouthshire & Brecon Canal, Montgomery Canal, River Weaver, Shropshire Union north of Bridge 74 (Audlem) including Middlewich Branch, Swansea Canal, Trent & Mersey Canal north of Bridge 104 (Trentham).

General Manager: Julie Sharman
Navigation Road, Northwich, Cheshire, CW8 1BH
Tel: 01606 723800 Fax: 01606 871471

Govilon
The Wharf, Govilon, Abergavenny, Monmouthshire NP7 9NY
Tel: 01873 830328 Fax: 01873 831788

North West Waterways:
Ashton Canal, Huddersfield Narrow Canal west of Standedge Tunnel, Lancaster Canal, Leeds & Liverpool west of Bridge 158 (Greenberfield) including Rufford and Leigh branches, Manchester Bolton & Bury Canal, Peak Forest Canal, Rochdale Canal, Sankey (St Helens) Canal.

General Manager: Adrian Sains
Trafalgar House, Temple Court, Birchwood, Warrington, WA3 6GD
Tel: 01925 847700 Fax: 01925 847710

Galgate
Main Road, Galgate, Lancaster LA2 OLQ
Tel: 01524 751888 Fax: 01524 751133

Liverpool Docks
Unit 7M, Atlantic Pavillion, Albert Dock, Liverpool L3 4AE
Tel: 0151 709 6558 Fax: 0151 709 6559

Yorkshire Waterways:
Aire & Calder Navigation, Calder & Hebble Navigation, Huddersfield Broad Canal, Huddersfield Narrow Canal east of and including Standedge Tunnel, Leeds & Liverpool Canal east of Bridge 158 (Greenberfield), Pocklington Canal, River Ouse, River Ure and Ripon Canal, River Tees, Selby Canal and River Aire, Sheffield & Tinsley Canal, Sheffield & South Yorkshire Navigation, including Stainforth & Keadby Canal, New Junction Canal, Standedge Visitor Centre.

General Manager: Laurence Morgan
Fearns Wharf, Neptune Street, Leeds, LS9 8PB
Tel: 0113 281 6800 Fax: 0113 281 6886

Apperley Bridge
Dobson Lock, Apperley Bridge, Bradford, West Yorkshire, BD10 0PY
Tel: 01274 611303 Fax: Fax: 01274 621683

Castleford
Lock Lane, Castleford, West Yorkshire WF10 2LH
Tel: 01977 554351 Fax: 01977 516329

Doncaster
Doncaster Wharf, Greyfriars Road, Doncaster, South Yorkshire DN1 1QN
Tel: 01302 340610 Fax: 01302 321761

Escrick
5 Bramley's Barn, The Menagerie, Skipwith Road, Escrick, York YO19 6ET
Tel: 01904 728229 Fax: 01904 728 860

Standedge
Tunnel End, Waters Road, Marsden, Huddersfield HD7 6NQ
Tel: 01484 844298 Fax: 01484 841968

Tees
Tees Barrage, Navigation Way, Thornaby, Stockton-on-Tees TS17 6QA
Tel: 01642 633273 Fax: 01642 618484

East Midlands Waterways:
Chesterfield Canal, Erewash Canal, Fossdyke & Witham Navigations, Grand Union Leicester Line north of Kings Lock (Aylestone) including River Soar, Grantham Canal, River Trent, Nottingham & Beeston Canal.

General Manager: Caroline Killeavy
The Kiln, Mather Road, Newark, Nottinghamshire, NG24 1FB
Tel: 01636 704481 Fax: 01636 705584

Southern Waterways:

Managing Director: John Lancaster
MD's Office
Canal Lane, Hatton, Warwick, CV35 7JL
Tel: 01926 626100 Fax: 01926 626101

Canwell
British Waterways Morrison, The Priory, Old London Road, Canwell, Sutton Coldfield B75 7SH
Tel: 0121 323 1700 Fax: 0121 323 1725

Haddenham
1st Floor, Parkway House, 14 Haddenham Business Park, Thame Road, Haddenham, Buckinghamshire HP17 8LJ
Tel: 01844 296600 Fax: 01844 296645

South West Waterways:
Bridgwater & Taunton Canal, Gloucester & Sharpness Canal, Kennet & Avon Canal, River Severn.

General Manager: Ian Jarvis
Harbour House, West Quay, The Docks, Gloucester, GL1 2LG
Tel: 01452 318000 Fax: 01452 318076

Devizes
The Locks, Bath Road, Devizes, Wiltshire SN10 1HB
Tel: 01380 722859 Fax: 01380 729076

West Midlands Waterways:
Birmingham Canal Navigations, including Stourbridge and Dudley canals, Shropshire Union Canal south of Bridge 74 (Audlem), Staffs & Worcs Canal north of Stourton Junction, Trent & Mersey between Bridge 104 (Trentham) and Colwich Lock.

General Manager: Roger Herrington
Albert House, Quay Place, 92-93 Edward Street, Birmingham, B1 2RA
Tel: 0121 200 7400 Fax: 0121 200 7401

Norbury
Norbury Junction, Stafford ST20 0PN
Tel: 01 785 284253 Fax: 01 785 284692

Central Shires:
Ashby Canal, Birmingham & Fazeley Canal north of Broad Bulk Bridge (Minworth), Coventry Canal, Grand Union Canal between Bridge 85 (Solihull) and Norton Junction, Oxford Canal north of Bridge 9 (Ansty), Staffs & Worcs Canal south of Stourton Junction, Stratford Canal, Trent & Mersey Canal between Derwent Mouth Lock and Colwich Lock, Worcester & Birmingham Canal south of Kings Norton Junction.

General Manager: Tony Harvey
Peel's Wharf, Lichfield Street, Fazeley, Tamworth, Staffordshire, B78 3QZ
Tel: 01827 252000 Fax: 01827 288071

Fradley
Fradley Junction, Alrewas, Burton-upon-Trent, Staffordshire DE13 7DN
Tel: 01283 790236 Fax: 01283 791411

South East Waterways:
Grand Union Canal between Napton Jn and Bridge 175 (Rickmansworth), GU Aylesbury arm, GU Northampton arm, GU Wendover arm, Grand Union Leicester Line south of Kings Lock (Aylestone), Oxford Canal south of Bridge 9.

General Manager: Chris Mitchell
Brindley Suite, Willow Grange, Church Road, Watford, WD17 4QA
Tel: 01923 226422 Fax: 01923 226081 (until further notice)

Braunston
The Stop House, Braunston, Daventry, Northants NN11 7JQ
Tel: 01788 890666 Fax: 01788 890222

Marsworth
Marsworth Junction, Watery Lane, Marsworth, Tring, Hertfordshire HP23 4LZ
Tel: 01442 825938 Fax: 01442 890648

National Technical Support Unit:

Assistant Director, National Technical Support Unit:
Judith Grice
Hillmorton:
The Locks, Hillmorton, Rugby, Warwickshire, CV21 4PP
Tel: 01788 570625 Fax: 01788 541076

Gloucester:
Harbour House, West Quay, The Docks, Gloucester, GL1 2LG
Tel: 01452 318000 Fax: 01452 318076

Leeds:
Fearns Wharf, Neptune Street, Leeds, LS9 8PB
Tel: 0113 281 6800 Fax: 0113 281 6886

The Waterways Trust:

Llanthony Warehouse, Gloucester Docks, Gloucester, GL1 2EH
Tel: 01452 318220 Fax: 01452 318202

Ombudsman:

Stephen Edell, The Waterways Ombudsman, PO Box 406,
Haywards Heath, West Sussex, RH17 5GF
Tel: 01273 832624